



प्रा. मनिष र. जोशी  
सचिव

Prof. Manish R. Joshi  
Secretary



सत्यमेव जयते



विश्वविद्यालय अनुदान आयोग  
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)  
(Ministry of Education, Govt. of India)

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D.O. No. 1-18/2023(e-Gov/e-Samadhan)

27<sup>th</sup> July, 2023/ 05 श्रावण 1945

**Subject: Request to Display UGC e-Samadhan Portal Link on HEIs Website.**

Dear Sir/Madam,

As you are aware, to streamline the stakeholders, grievance redressal mechanism, UGC has developed a single window system, "UGC e-Samadhan: A step forward: service to stakeholders. The UGC e-Samadhan Portal is a valuable initiative by the University Grants Commission (UGC) that serves as a platform for addressing various grievances and concerns related to Higher Education Institutions.

The UGC e-Samadhan Portal also offers a structured and efficient mechanism for resolving issues related to admissions, examinations, scholarships, refund of fees, and other aspects of academic life.

In this connection, you are requested to display the link to the UGC e-Samadhan Portal <https://samadhaan.ugc.ac.in> on your institution's website to enhance publicity and awareness among students and faculty members. By providing easy access to UGC e-Samadhan Portal through your institution's website, we empower our students and faculty members to seek appropriate redressal when needed.

Your cooperation in this regard is appreciated.

With kind regards,

Yours sincerely,

*Manish Joshi*  
(Manish Joshi)

To  
The Vice-Chancellors of all Universities  
The Principals of all Colleges

*To Director and  
HODs of  
all universities  
for 29/7/23*

*31.7.2023  
- website -*

